

## DETAILS/PROGRAM SCHEDULE

Gain working knowledge of the survey process from beginning to end from the professionals conducting your surveys and the consultants who are in agencies before, during and after. You will also learn about key operational components which impact Home Health Agencies performance and survey success.

**Monday September 20, 2010 - Ontario, CA**  
9:00am - 3:30pm

**Wednesday September 22, 2010 - Sacramento, CA**  
9:00am - 3:30pm

### Workshop Schedule

8:00am Registration  
9:00am - 12:00pm Workshop  
12:00 - 1:00pm Networking Lunch (provided)  
1:00 - 3:30pm Workshop

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## HHA Survey Workshop: A 24/7 Commitment to Compliance

**September 20, 2010**  
Marriott Ontario Airport  
Ontario, CA

**September 22, 2010**  
Marriott Rancho Cordova  
Rancho Cordova, CA

## HOTEL INFORMATION

### **September 20, 2010**

Marriott Ontario Airport  
2200 East Holt Blvd.  
Ontario, CA 91761  
(909) 975-5000

### **September 22, 2010**

Marriott Rancho Cordova  
11211 Point East Drive  
Rancho Cordova, CA 95742  
(916)638-1100

## CEUs

Provider approved by the California Board of Registered Nursing (Provider #CEP2463 and by the California Board of Behavioral Sciences (Provider #PCE588) for five and one half (5.5) contact hours of continuing education. You must be present for the entire workshop to earn Continuing Education Units. No partial credits

California Association for Health Services at Home  
3780 Rosin Court, Suite 190  
Sacramento, CA 95834  
www.cahsah.org



### Brought to you by:

California Association for  
Health Services at Home



### Supported By:

Kinnsner Software



## AGENDA

**8:00 - 9:00 am Registration**

**9:00 - 10:15 am DPH Update**

- ◆ Types of Surveys: Standard, partial extended, or extended survey
- ◆ Survey frequency
- ◆ Regulations: State and Federal
- ◆ Survey Tasks: How surveyors prepare for a survey and what they look for in the survey process. Info gathering methods Surveyors use during a survey.
- ◆ The Plan of Correction: Timeliness and content
- ◆ Present and future trends for survey process, including initial surveys
- ◆ Most written deficiencies on a survey

**10:30am - 12:00 pm CMS Update**

- ◆ Re-enrollment (Form 855A) status
- ◆ CMS directive requiring description of need and accreditation alternative for initial certification
- ◆ Any major policy changes
- ◆ Difference in surveying large agencies vs. small agencies
- ◆ Fraud and Abuse
- ◆ Resurveys

**12:00 - 1:00 pm Networking Lunch (provided)**

**1:00 - 3:15pm Key Operational Components that impact Survey Success**

- ◆ OBQI/OBQM reports and utilization of results
- ◆ Referral and intake
- ◆ Staff orientation and education
- ◆ Supervision of clinicians
- ◆ Documentation and documentation review processes
- ◆ Elements of a Plan of Correction (PoC) & developing an acceptable PoC

**3:15 - 3:30pm Questions and Answers**

**3:30pm Adjourn**

## ABOUT FACULTY

**Lisa Hall, RN (Sacramento)**

Licensing and Certification  
District Administrator Sacramento District Office  
California Department of Public Health

**Sherry A. Evans (Ontario)**

Licensing and Certification  
Field Branch Chief, Region V  
California Department of Public Health

**Pat Frey, Nurse Consultant**

Lead for Home Health and Hospice  
Centers for Medicare and Medicaid Services

**Mary Lou Connolly, RN, MS**

Consultant  
McCoy & Connolly Consulting, Inc.  
Former Administrator, UCSD Home Care

**Nancy McCoy, RN, MS**

Consultant  
McCoy & Connolly Consulting, Inc.  
Former Dir. Of Clinical Services,

## WHO SHOULD ATTEND

All certified agency owners, administrators, directors of clinical services, and clinical supervisors.

## HOW TO REGISTER

- **ON-LINE** with your credit card at: [www.caahsa.org](http://www.caahsa.org)
- **FAX** your registration to: (916) 641-5881
- **MAIL** your registration to:  
CAHSAH  
3780 Rosin Court, Suite 190  
Sacramento, CA 95834
- **PHONE** in your registration with credit card payment to: (916) 641-5795 ext. 113
- **QUESTIONS?**  
Contact CAHSAH at (916) 641-5795 ext. 113

**CANCELLATIONS:** Received 10 days prior to the program date are subject to a 20% handling fee. Cancellations must be in writing. NO REFUNDS will be issued for cancellations received within 10 days of the program. Refunds will NOT be made for no-shows. However, substitutions will be allowed. Should CAHSAH cancel the program, a full registration fee refund will be issued.

## REGISTRATION FORM

September 20, 2010 - Ontario, CA

September 22, 2010 - Sacramento, CA

RATE SCHEDULE	Member	Non-Mbr	Sub-total
Early Bird by Aug. 23	\$175	\$350	\$ _____
Advanced rate by Sept. 6	\$195	\$390	\$ _____
Late/On-site rate, space permitting	\$235	\$470	\$ _____
Register two or more people online and receive \$10 off each registrant. <b>SPECIAL OFFER ONLY FOR ONLINE REGISTRATION</b>			

**Total \$ \_\_\_\_\_**

**Not a CAHSAH member?** Contact CAHSAH at (916) 641-5795 ext. 114 to find out how you can join and receive member benefit discounted registration rates for this important training program!

\_\_\_\_\_  
Company Name

\_\_\_\_\_  
Attendee Name & Title

\_\_\_\_\_  
RN Number

\_\_\_\_\_  
Company Mailing Address

\_\_\_\_\_  
City

\_\_\_\_\_  
State

\_\_\_\_\_  
Zip Code

\_\_\_\_\_  
Phone #

\_\_\_\_\_  
Fax #

\_\_\_\_\_  
Email Address (Confirmations will be sent to this address)

### Pre-payment is required

<b>Method of Payment</b>		<input type="checkbox"/> Check (payable to CAHSAH)
<input type="checkbox"/> Visa	<input type="checkbox"/> MasterCard	<input type="checkbox"/> American Express
Credit Card #	Exp. date	
Credit Card Billing Address	City, State, Billing Zip Code (required)	
Cardholder Name (please print)		
Signature (required)		